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| Rami Shoula  McDonalds Crew Member | |
| |  |  | | --- | --- | |  | Profile Dynamic, reliable, and enthusiastic team player, committed to ensuring positive experiences for all customers. Bringing forth an excellent attitude, good work ethic, and and strong mathematical skills. |  |  |  | | --- | --- | |  | Employment HistoryCashier at Wendy's, Nanuet January 2018 — March 2021   * Utilized excellent customer service skills to ensure an accurate and pleasant checkout experience. * Followed all food service and safety protocols. * Worked as a productive and dependable team member. * Used problem-solving skills to address any customer issues or concerns. * Informed customers of any menu changes or special offerings. * Worked to remain punctual and reliable at all times.  Server at Domino's Pizza, Brick Township September 2016 — December 2018   * Brought forth a dedication to ensuring satisfactory experiences for all customers. * Accurately recorded orders and ensured that customer requests were met. * Maintained a neat and clean environment at all times. * Documented and reported any issues to a supervisor. * Approached each work shift with enthusiasm, honesty, and integrity. |  |  |  | | --- | --- | |  | EducationAssociate of Applied Business, Rockland Community College, New City September 2019 — Present High School Diploma, New City High School, New City September 2012 — May 2016 |  |  |  | | --- | --- | |  | ReferencesLinda Sullivan from Wendy's [sull\_lnd32@wendysnan.org](mailto:sull_lnd32@wendysnan.org) · 845-345-6565 Jake Esposito from Domino's Pizza [espos\_it98@dominos.com](mailto:espos_it98@dominos.com) · 732-433-1212 Allan Johnson from New City Food Council [johnsona@newcityfood.org](mailto:johnsona@newcityfood.org) · 845-217-5659 | | DetailsSkills  |  |  | | --- | --- | | Customer Service | | |  |  |  |  |  | | --- | --- | | Highly Organized | | |  |  |  |  |  | | --- | --- | | Ability to Work in a Team | | |  |  |  |  |  | | --- | --- | | Honesty and Integrity | | |  |  |  |  |  | | --- | --- | | Mathematical Skills | | |  |  |  |  |  | | --- | --- | | Communication Skills | | |  |  |  Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Spanish | | |  |  |  |  |  | | --- | --- | | German | | |  |  | |